

Baldrige Glossary **HD**: How

How

The term “*how*” refers to the [systems](#) and [processes](#) that an organization uses to accomplish its [mission](#) requirements. In responses to “*how*” questions in the Process Item requirements, [process](#) descriptions should include information such as [approach](#) (methods and [measures](#)), [deployment](#), [learning](#), and [integration](#) factors.

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

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