

Baldrige Glossary **HD**: Key

Key

The term “*key*” refers to the major or most important elements or factors, those that are critical to achieving your intended outcome. The [Baldrige Criteria](#), for example, refer to [key challenges](#), [key plans](#), [key work processes](#), and [key measures](#)—those that are most important to your organization’s success. They are the essential elements for pursuing or monitoring a desired outcome.

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

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