

Baldrige Glossary **HD**: [Productivity](#)

Productivity

The term “*productivity*” refers to [measures](#) of the efficiency of resource use.

Although the term often is applied to single factors, such as the [workforce](#) (labor [productivity](#)), machines, materials, energy, and capital, the [productivity](#) concept applies as well to the total resources used in [producing](#) outputs. The use of an aggregate [measure](#) of overall [productivity](#) allows a determination of whether the net effect of overall changes in a [process](#)—possibly involving resource tradeoffs—is beneficial.

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

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