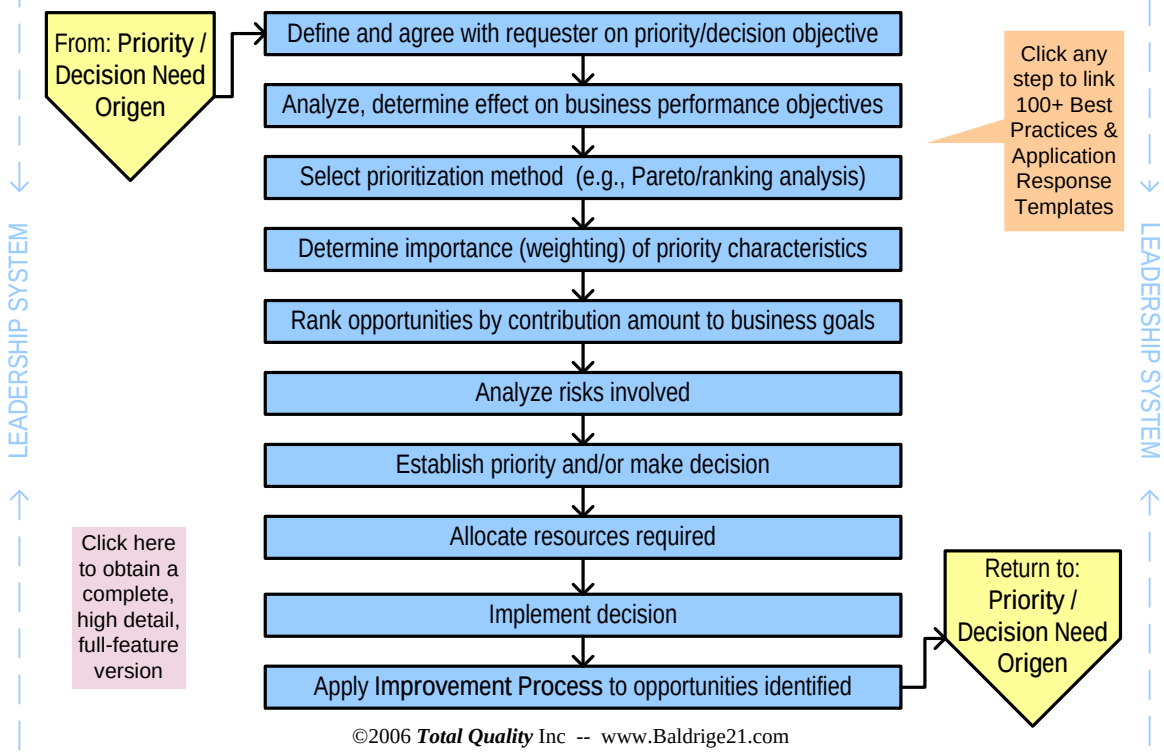
TOTAL BALDRIGE MANAGEMENT SYSTEM

Fig. 1.1a-_: Priority Determination and Decision Making



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