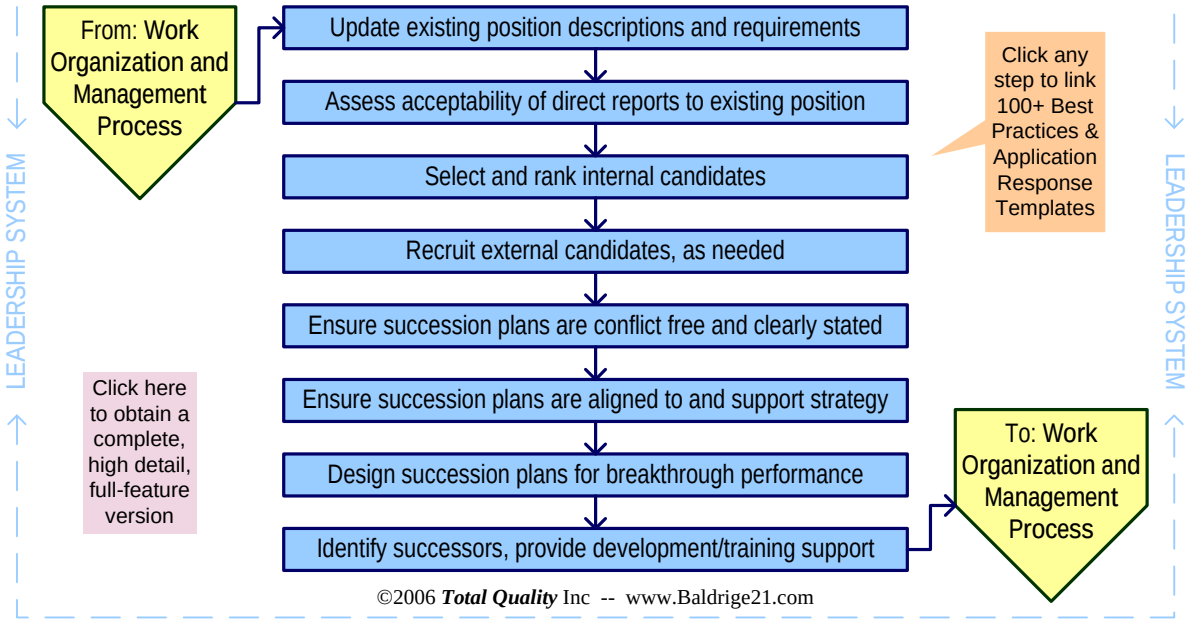
TOTAL BALDRIGE MANAGEMENT SYSTEM

**Figure 5.1a-_: Succession Planning**

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