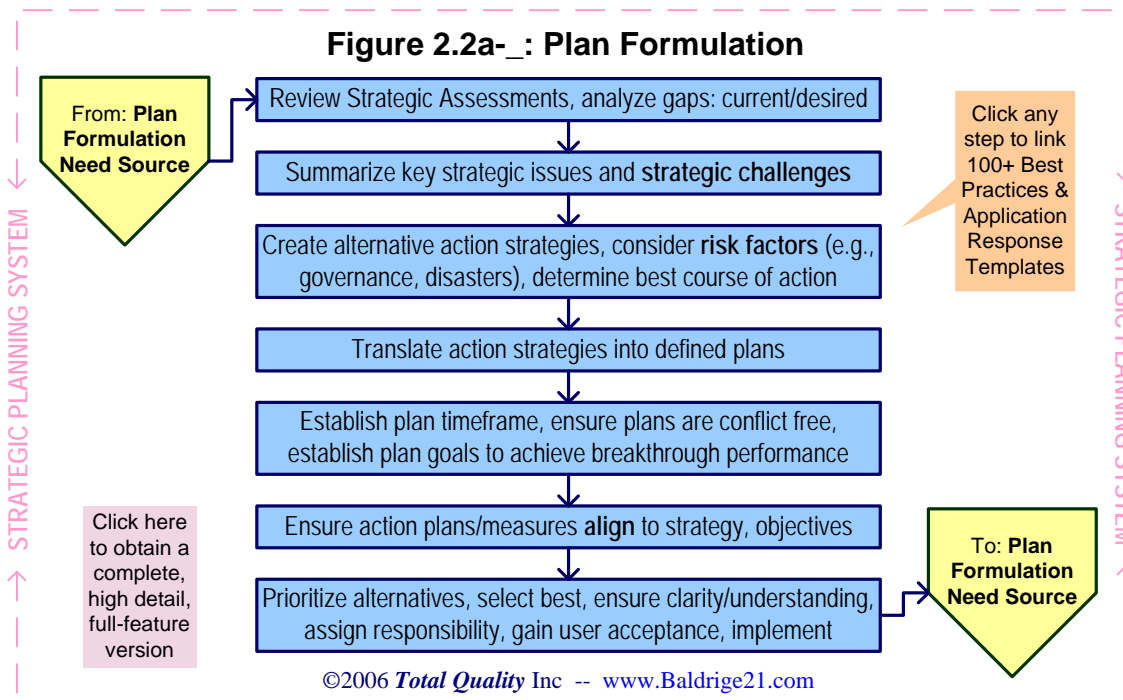


TOTAL BALDRIGE MANAGEMENT SYSTEM

Figure 2.2a-_: Plan Formulation



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Review Strategic Assessments, analyze gaps: current/desired

Summarize key strategic issues and strategic challenges

Create alternative action strategies, consider risk factors (e.g., governance, disasters), determine best course of action

Translate action strategies into defined plans

Establish plan timeframe, ensure plans are conflict free, establish plan goals to achieve breakthrough performance

Ensure action plans/measures align to strategy, objectives

Prioritize alternatives, select best, ensure clarity/understanding, assign responsibility, gain user acceptance, implement

Click any step to link 100+ Best Practices & Application Response Templates

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