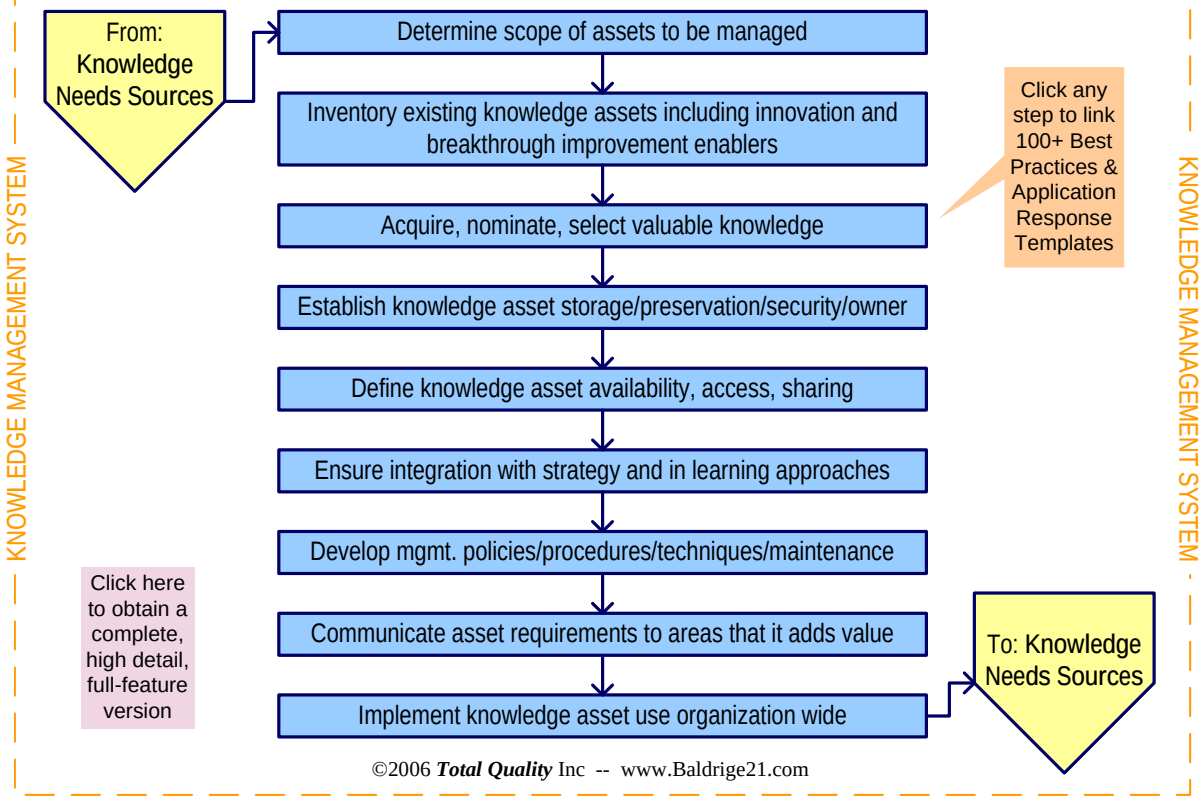
TOTAL BALDRIGE MANAGEMENT SYSTEM

Figure 4.2b-_: Knowledge (Assets) Management



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