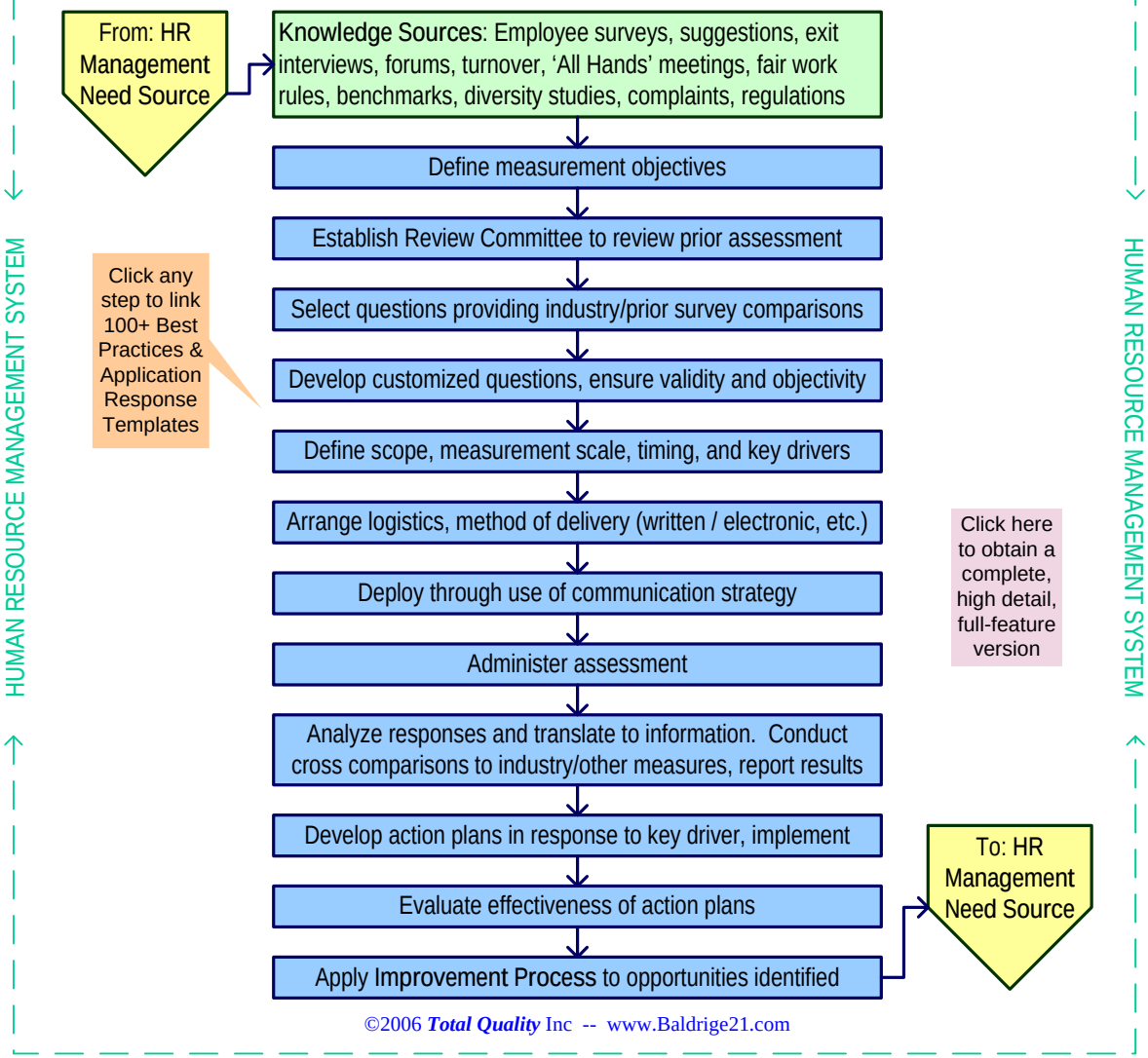
TOTAL BALDRIGE MANAGEMENT SYSTEM

Figure 5.3b-1: Employee Work Climate Assessment



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